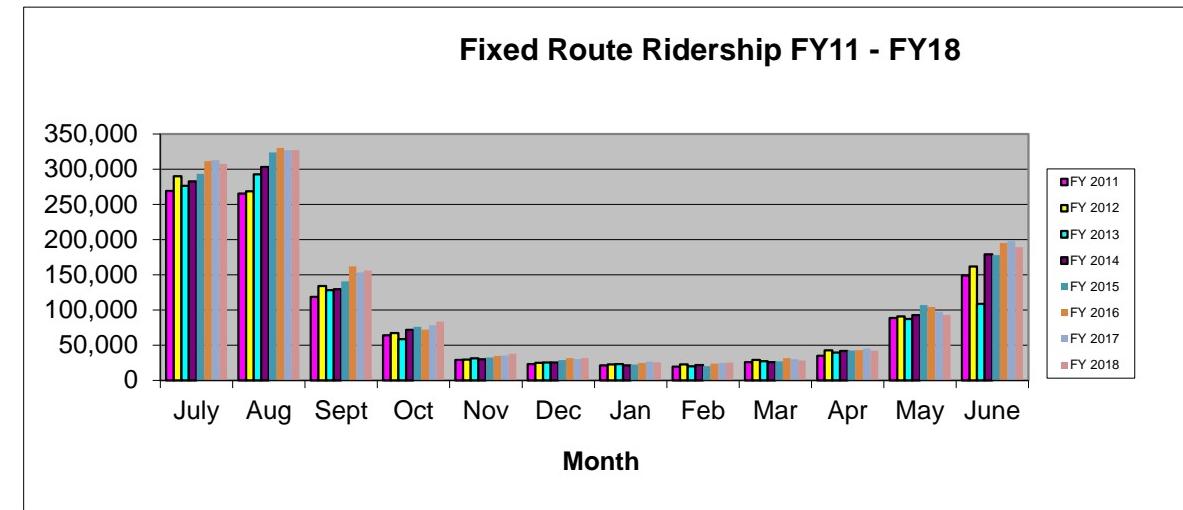




## Performance Measures

July 2017 - June 2018 (Fiscal Year 2018)



Scheduled Trip Adherence														
Percent of Trips Operated		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	
	Fixed Route	99.500%	99.500%	95.000%	94.000%	98.000%	97.800%	97.000%	99.500%	98.400%	99.500%	99.500%	97.500%	
	Demand Response	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	

Safety													
Preventable Accidents		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
	Fixed Route	17	6	6	3	0	1	3	2	4	2	2	8
	Demand Response	0	1	0	0	0	1	0	0	1	1	0	0

Maintenance													
Miles Between Breakdowns		Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
	Fixed Route	13,476.2	23,716.0	40,394.0	10,795.4	25,817.7	61,779.0	61,234.0	48,661.0	23,490.0	73,168.0	11,866.7	7,790.0
	Demand Response	6,561.0	10,326.0	8,028.0	8,203.0	8,158.0	7,557.0	6,674.0	7,234.0	7,303.0	7,487.0	6,155.0	7,855.0

Customer Complaints													
Complaints per 100K Passengers	Fixed Route	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18
		0.00006	0.00007	0.00005	0.00006	0.00008	0.00012	0.00015	0.00008	0.00010	0.00016	0.00011	0.00007